

Terms and Conditions of the Romantik Pass

The Romantik Hotels Romantik Pass & Restaurants (Romantik Hotels & Restaurants AG, Kaiserstraße 53, 60329 Frankfurt) rewards loyal guests for their hotel nights and restaurant visits. The Romantik Pass is a collecting system. Pass holders receive stamps for qualified turnovers and after collecting ten stamps a € 50 Romantik value voucher. The basis of ownership is the terms and conditions of participation described below.

1 PARTICIPATING HOTELS AND RESTAURANTS

All hotels and restaurants that are a member and shareholder of Romantik Hotels and Restaurants AG at the time of the stay or restaurant visit are under the protected label "Romantik Hotel" or "Romantik Restaurant" and are listed in the Romantik Guide or on one of the websites (www.romantikhoteles.com or www.romantikrestaurants.com).

2 PARTICIPATION IN THE PROGRAM

2.1 Conditions

A Romantik Pass can be used by all private persons, which are of legal age or business-capable under the legislation of the state in which they are located. To the extent that this is not the case, the use is considered to be unfounded from the outset.

2.2 Applying for the Romantik Pass

A Romantik Pass can be applied for as follows:

- By registering online on the website www.romantikhoteles.com/Romantik-Pass.
- During a hotel stay at the reception or in a Romantik Restaurant. In the event that the application is made by an employee of the hotel or restaurant, this is also done via the internet portal www.romantikhoteles.com/Interner-Antrag. The applicant verifies on the spot the accuracy of the data entered.

When registering, all necessary mandatory fields (the name and correct address) must be filled truthfully and completely.

Changes to the name, postal address or email address can be made by the owner directly in their guest profile on the website myromantik.romantikhoteles.com. If the owner does not have a guest profile, they can of course also notify the Frankfurt headquarter in writing, which will then make the changes for him.

2.3 Costs

The use of the Romantik Pass is free of charge.

2.4 Consent to receive newsletters and further information

The user's data submitted to Romantik Hotels & Restaurants AG can be used to provide users with messages in written and/or electronic form about the program

(general information, personalised information and advertisements for stays in Romantik hotels and restaurants or other loyalty programs). The user may object to the use of his email address for this purpose at any time by email to the following address: romantikpass@romantikhotels.com.

3 ROMANTIK PASS BENEFITS

Owning the Romantik Pass represents the following benefits for the holder:

- For every hotel stay, whether single or double room, or restaurant visit about €75, the guest receives a stamp in his Pass. Contract rates, offers as well as other special rates and seasonal offers are excluded. Bookings through third-party channels are also exempt.
- If a guest obtains a Romantik Pass on their current stay, they will receive their first stamp directly after invoice payment.
- After ten stamps, the guest receives a €50 voucher, which can be redeemed in all Romantik Hotels and Restaurants.

4 RUNTIME AND TERMINATION

4.1 Runtime

Membership will run indefinitely from the basis of successful registration and with reservation to cancellation in accordance with this paragraph 4. If a Pass is full, the guest will receive a new Pass in addition to the voucher, without further prompting.

4.2 Termination by the owner

The holder can terminate their participation at any time with immediate effect by deleting his guest profile, if existing, and by sending the Pass back to the office (Kaiserstraße 53, 60329 Frankfurt) with a short letter.

4.3 Termination by the user

The Romantik Hotels & Restaurants AG is entitled to terminate the membership on time and without compensation for important reasons. An important reason lies in particular in the case of a breach of these general terms and conditions of participation by the holder, the general terms and conditions applicable to the participating hotels and restaurants, any disclosure of false information and any inappropriate behaviour (in particular unpleasant, malicious or offensive behaviour towards hotel staff or guests). In such a case, the Romantik Hotels & Restaurant AG reserves the right to further measures.

5 LIABILITY

For damages caused to the owner in connection directly with the membership, the Romantik Hotels & Restaurants AG is only liable for wilful misconduct and gross negligence. Any damages are limited to the amount of the typically foreseeable damage. The above limitation of liability does not apply in the event of injury to life,

body or health, in the event of claims of product liability law and to the extent that the law prohibits such restrictions.

6 CONDITIONS OF PARTICIPATION AND THE ROMANTIK PASS BENEFITS

6.1 Changes to the terms and conditions of participation

These terms and conditions can be changed in whole or in part at any time by the Romantik Hotels & Restaurants AG. Such changes take proper account of the interests of the owners. Holders will be informed of the changes before they come into force by email, if available, or alternatively informed by post, and may object within a reasonable period. In addition, it is possible to terminate the membership in accordance with paragraph 4 at any time. To the extent that the use of the Romantik Pass continues without objection after the changes come into force, this means the holder's consent to the new terms and conditions of participation. If a holder of the change objects on time, their membership may be terminated by the user with a notice period of one month.

6.2 Changes to Romantik Pass Benefits

It is expressly made clear that the Romantik Pass benefits referred to in paragraph 3 can also be changed or deleted at any time in whole or in part in accordance with Clause 6.1.

7 DATA PROTECTION

The use of the individual data of the owner is carried out in accordance with the data protection regulations on www.romantikhoteles.com/en/privacy-policy.

8 ACCEPTANCE OF THE CONDITIONS OF PARTICIPATION AND APPLICABLE LAW

By registering for the Romantik Pass, the holder accepts these terms and conditions without reservation. The above terms and conditions of participation replace all previous agreements and are subject to German law, without prejudice to mandatory safeguards that could apply in the country of residence of consumers. The place of fulfillment is Frankfurt.

9 ADDITIONAL INFORMATION AND GENERAL TERMS OF BUSINESS

All information and details about the Romantik Pass can be found at www.romantikhoteles.com/en/shop/romantik-pass/.

Our terms and conditions can be found at www.romantikhoteles.com/en/ztob.